

KPX TRACTORS PRODUCT RETURN POLICY

All KPX Tractor products adhere to the succeeding return policy. Once an ordered product has left a distribution center the customer becomes fully liable to pay a 30% re-stocking fee and the variable costs associated with round-trip shipping.

If a customer refuses shipment because it does not meet his or her desires this falls under Buyers Remorse categorization. Buyers Remorse is defined as an emotional condition whereby a person feels remorse or regret after an associated purchase. If a customer refuses shipment for reasons including but not limited to personal preference, claims of defectiveness, or residential spatial restrictions, the owner will be responsible for the full 30% re-stocking fee and round trip shipping. The owner has 30-days from the date of purchase to declare a desire to return the purchased item. After this period, returns are not valid.

A cancellation by a customer must be received in writing via email correspondence or a letter to a supervising manager. If a implement is sent and the customer states it was canceled without corresponding documentation KPX Tractors Product Return Policy will be enforced.

Upon receipt of a returned shipment KPX Tractors performs inspections on the returned product. Once this inspection is performed and passes, a refund under adherence of KPX Tractors Product Return Policy will be issued.